



Section 4 – Benefits and services

Other Aetna Better Health of California covered benefits and programs

Street medicine programs

Members experiencing homelessness may receive covered services from Street Medicine Providers within Aetna Better Health of California provider network. A Street Medicine Provider is a licensed primary care physician or primary care non-physician in the Aetna Better Health of California. Members experiencing homelessness may be able to select an Aetna Better Health of California Street Medicine Provider to be their Primary Care Provider (PCP), if the Street Medicine Provider meets PCP eligibility criteria and agrees to be the member's PCP. For more information on Aetna's Better Health of California street medicine program, call 1-855-772-9076 (TTY or 711).